






















STATE OF THE LEDS			REMEDATION						
L1	L2	L3	STEP 0	STEP 1	STEP 2	STEP 3	STEP 4	STEP 5	STEP 6
			Locate the Auditor and take a video of the LED status before proceeding with the next steps.	Identify the circuit breaker supplying power to the Auditor.	Switch off the circuit breaker for 5 minutes. <i>If you're an electrician, confirm there is 0 V on the supply side of the Auditor</i>	Confirm that the installation aligns with the Wattwatchers Installation Best Practice: https://tinyurl.com/4zptd8du	Switch the Auditor back on. Allow 5 minutes for all three LEDs to turn solid	If all three LEDs do not turn solid after completing the remediation steps, take a video of the LED status and photos showing the installation setup of the Auditor	Submit a warranty request via: https://tinyurl.com/3rnv3zej Must include all photos and videos taken during the remediation process
									
									
					Switch off the circuit breaker for 30 minutes to allow the Auditor to initiate a new network session				
									
					Switch off the circuit breaker for 5 minutes			If the L3 LED continues flashing, consider using a higher-gain antenna in line with the Wattwatchers Installation Best Practice guidelines	Take a video of the status of the LEDs after attempting the remediation steps. Submit a ticket if you have any questions: https://tinyurl.com/3rnv3zej

LEGEND		
L#	STATUS	NOTES
	OFF	1. MUST ALWAYS ADHERE TO LOCAL JURISDICTION STANDARDS AND REGULATIONS
	FLASHING	2. Please try to follow all the steps through and skips the part that can't be performed/conducted. If unable to perform the troubleshooting, the next best alternative if to collect as many information as possible before submitting support ticket
	SOLID	